Organizational Capacity Development Strategy

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Context

The LHSS programme has been designed to overcome the challenges of implementing a health agenda that is aligned with the national territory, in which administrations of local government are prioritized by the program, improved various dimensions of their organizational capacity to implement programs to provide more equitable access to better quality health services, implemented an sustainable way through cross-sectorial coordination and local implementation.

Activity Description

The LHSS Colombian strategy is to integrate the migrant population into the healthcare system through capacity development at the individual, organizational, and institutional level, and to identify and implement interventions that address the specific needs of the territory, and the implementation of policies and actions in the areas of prevention, treatment, and rehabilitation. The strategy is led by the LHSS Colombia program, and it involves the participation of local government, civil society organizations, and the public and private sectors.

Activity Impact

Through this activity, the eleven territorial entities and six CBOs have developed strategies to integrate the migrant population into healthcare systems, and to improve the quality of care for this group. The results include the following:

- Improved coordination at the intersectoral level, to promote collaboration and co-capacities.
- Increased openness and stakeholder engagement, particularly in the case of Colombia's migrant population.
- Strengthened communication and coordination among public health authorities, to improve the response to the health needs of migrants.
- Increased capacity for planning and implementation of health policies, particularly in the areas of prevention and treatment.

Facilitators

- The government and stakeholders have emphasized the importance of health and territorial policies, and their urgency to change.
- Collaboration between the Ministry of Public Health, local government, and civil society organizations, to address the needs of migrants.
- Development of sustainable policies and practices, to ensure the long-term sustainability of the program.
- Strengthening of institutional intersectoral coordination, to improve the response to the health needs of migrants.

Challenges

- Funding the program to meet the high personnel turnover in the territorial entities.
- Identification of actions that generate public value and align with international standards.
- Consensual management of public health services, to ensure the alignment with international standards.
- Development of policies that support the health needs of migrants, to ensure the alignment with international standards.

Lessons Learned

- Sustainability is a process that must be planned at the outset, and must be self-sustaining and adaptable to changes in environment.
- Experience development is not a technical or administrative exercise, but is a continuous process of adaptation and improvement, that requires the active participation of all stakeholders.
- Learning and knowledge-sharing are essential to ensure the sustainability of the program.
- Integration of cross-sectorial coordination, to ensure the alignment with international standards.
- Strengthening of institutional intersectoral coordination, to improve the response to the health needs of migrants.

Evidence

The results achieved in the previous section have materialized in structural, quantitative, and qualitative indicators, evidenced by the continuous improvement of the health system, and the successful implementation of the program to reduce the gap in health between the migrant and non-migrant population. The main indicators include:

- Increased participation of the migrant population in health programs.
- Improved access to healthcare services for migrants.
- Increased capacity for planning and implementation of health policies, particularly in the areas of prevention and treatment.
- Strengthened communication and coordination among public health authorities, to improve the response to the health needs of migrants.

Click here to go to the LHSS Colombia Twitter to see the results of the LHSS Colombia Facebook live translation event about the experience of the migrant population, and the lessons learned.

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