Context

Understanding the system's existing dynamics: What is the health equity problem you are trying to solve? What are the root causes of this inequity problem? Do you have an existing health equity approach to this problem? Why did you choose this approach over others?

Activity Description

Please describe what you are doing to address this health system challenge, and have your approach explicitly focused on improving health equity? What steps did you take to ensure your work was in line with the notion of a social accountability imperative? Did you use any public-private partnerships to address this challenge? Where did your approach differ from similar initiatives?

USAID-supported NISHTHA Project Implementation Changes: Providing technical assistance to the central and state governments in strengthening comprehensive health systems, improving patient-centered care and outcomes, contextualizing and localizing service delivery mechanisms, enhancing community participation for health equity, strengthening technology and providing insurance solutions.

Activity Impact

1. Contextualization and localization are key factors. Recognizing the diverse contexts, geographies, populations, and health-seeking behaviors across the 12 states, our approach included state-specific contextualization and localization of operational guidelines.

2. Community engagement was a central aspect of our work. In addition to enhancing the provision of care, we prioritized efforts to engage and empower communities, ensuring their active participation in health system improvements.

3. Leveraging technology played a significant role. We utilized technology to strengthen information systems, reduce information asymmetry, and improve access to health services.

4. Addressing funding gaps required thinking beyond the health sector. We actively explored opportunities to unlock resources from non-health sectors to support our initiatives.

5. Collaboration and partnerships were essential. Engaging with a wide range of stakeholders, including governmental and non-governmental organizations, academia, and the private sector, allowed us to leverage the expertise and resources of multiple partners.

6. Continuous advocacy with stakeholders on addressing the health issues and improving health outcomes.

7. Ensuring resilience and adaptability of health systems in response to various challenges.

Evidence

What evidence do you have of your activity's impact on health equity or intermediate outcomes, as listed above? How can you track what you have done and how you have done it? What evidence is available to demonstrate that these changes have occurred?

Lessons Learned

What lessons have you learned and how are you implementing this lesson? How will this impact future activities? What advice would you give to other implementers and stakeholders?

Facilitators

What support and collaboration from the health system context, or external partners, helped make this possible? For example, what kind of Fiscal and operational strategies were put in place that allowed efficient coordination between stakeholders on this activity? What productive knowledge-sharing lessons from a global partner like WHO or UNICEF did you leverage to improve your activity?

Challenges

What were some problems or challenges that you faced during your activity's implementation? Did you expect these challenges, or were they unexpected? How did you respond to these challenges? What was the biggest challenge you faced?

Questions:

1. What did you do to ensure that your approach was equitable and accessible for all populations?

2. How did you engage them? It may be useful to describe your theory of change.

3. What did you do to implement this activity? What system-thinking approaches or tools did you use?

4. What government agencies or other stakeholders did you work with and how did you engage them?

5. Did you use a tool or knowledge resource from a global partner like WHO or UNICEF to help solve your activity?

6. What were some problems or challenges that you faced during your activity's implementation? Did you expect those challenges, or were they unexpected? How did you respond to these challenges? What was the biggest challenge you faced?

7. Did you use a tool or knowledge resource from a global partner like WHO or UNICEF to help solve your activity? What productive knowledge-sharing lessons from a global partner like WHO or UNICEF did you leverage to improve your activity?